

24 April 2019

**Please reply to:**  
Clerk to the Trustees:  
c/o 6 Guild Cottages  
Church Street  
Stratford-upon-Avon  
Warwickshire  
CV37 6HD  
T: 01789 293749  
E: [clerk@municipal-charities.org.uk](mailto:clerk@municipal-charities.org.uk)

Mr Ted Johnson  
14 Guild Cottages  
Church Street  
Stratford upon Avon  
**CV37 6HD**

Dear Ted

**Re: Occupancy of 14 Guild Cottages**

I write to express some concern on behalf of Trustees that a) you appear to have cancelled visits by Rainbow Care and b) that there are no formal arrangements in place for support on laundry, cleaning and shopping, beyond the support that your son is able to give you in these areas.

I need to re-emphasise to you that the Trustees expect residents to be able to care for themselves in full, albeit with assistance of family and potentially with the support of other service providers; this is a condition of the licence to occupy, as a beneficiary of the charity.

I also need to emphasise that it is not within the remit of the Scheme Managers' role to provide any personal services to residents. Any assistance they do give should be seen as a "one-off" in an emergency and not taken as setting a precedent.

I am therefore writing to ask you two things:

**a) Support from Rainbow Care**

Could you please review with your son and consider continuing with Rainbow Care, at least for one morning visit to assist with washing and dressing.

## **b) Home Help**

It appears clear to me that you do need regular assistance with laundry, cleaning and shopping services, beyond whatever support your son is able to give you in these areas.

I have provided your son with some information on organisations that can potentially help you in these areas. (I know that you have previously used Dilly for cleaning but she is no longer taking on new clients). I would ask you to please cooperate with your son as he tries to put something in place to give you the support you need.

Yours sincerely



John Loscombe - Clerk to the Trustees

### Charities administered by the Trustees

The charities listed below are administered under the title of Municipal Charities Registration No. 214958 by a Uniting Direction granted under Section 96 (6) of the Charities Act 1993 on 28 April 2005 by the Charity Commissioners.

Almshouses Charity, Stratford-upon-Avon Charity for Almspeople, Charity of William Tyler, Stratford-upon-Avon Relief in Need Charity, Mary Newlands Almshouse Charity, The Emily Payne and Elizabeth Saunders Homes and John Roberts Almshouses.

The Homes England Registration No. for all the Charities is A2785